

You must obtain an RMA Number from Olson Instruments before returning any product for Repair. All repair work will need the following form filled out entirely and included in your shipping box. Repairs are made in order of receipt. **Please DO NOT return batteries with your Freedom Data PC.**



Contact Olson Instruments if you have any questions: repairs@OlsonInstruments.com

Olson Instruments, Inc.

Contact Information	
Date:	
Contact Name:	
Company:	
Address:	
Phone Number:	
e-mail:	
Equipment to Repair	
RMA Number:	
Product Name:	
Serial Number:	
Date of Purchase:	
Describe the Problem:	

Serial Number

Can be found either on the product itself and/or on your original warranty certificate.

Loaner Policy during Warranty

We will provide free loaner equipment or system components if the equipment must be shipped back for repairs during the Warranty period plus shipping costs.

Warranty

Repairs will be warrantied for 90 days or the balance of the original warranty, whichever is longer.

Estimated Repair Time

Normal turnaround time on repairs is within 3-5 business days dependant upon parts required. We will contact you via email/phone if it will take longer.

Shipping Charges

Olson will pay for shipping on any equipment still under warranty.